

What is it?

AV Bravo Recognition Program: Nominate and recognize someone that did an exceptional job on a project or provided you with amazing support inside AV. Review the **Bravo! Award Criteria Definition** info, located on the website, to learn what determines the level of award you can provide.

How Do I Access / Navigate to Bravo! via AV Desktop on AV Network?

- 1. Go to AVConnect > Quick Links and click Bravo! or go directly to link (displayed below)
- 2. Click Sign In with AV Single Sign-On.





How Do I Access Bravo! via Mobile Device (i.e. AV iPhone) as OKTA MFA User?

Note: For security, please setup 'Okta Verify' Multi-Factor Authentication within your AV Okta website before attempting instructions below. View AVLearn for more detail & training on how to setup Okta Verify.

- 1. Click on the **BRAVO**! application on your AV iPhone
- 2. Click **"Sign In with AV Single Sign-On"** button and follow standard **Okta Verify** requirements:

Step 1: Enter AV Username & click Next

- Step 2: Select the Okta Verify (iPhone) option from drop - down menu for Authentication Factor
- Step 3: Click "Send Push" button
- Step 4: 'Acknowledge Push message' on iPhone that has AV Okta Verify app installed
- Step 5: Enter AV Password





Employee Website Overview

AeroVironment" CERTAINTY				
HOME	FEED	RECOGNIZE	SPEND DOLLARS	
			Amazon	
			Hotels	
			Tickets	
			eGift Cards	
			Virtual Prepaid Cards	

Home: View details below

Feed: See who has been recognized in AV

Recognize: Select to begin recognizing someone

Spend Dollars: Begin using your recognition dollars after you have been recognized!

HOME Link

- Recognize: Use to start the recognition process for an AV Employee
- My Recognition: View recognitions you've received from someone.
- My Redemptions: View list of items you have redeemed & see tracking for items not delivered yet.
- Amazon, Hotels, e-Gift Cards, Prepaid Visa: Redemption networks available for you to choose from when you receive a monetary recognition.





Employee Website Overview

RECOGNIZE Link

Note: the non-monetary <u>High Five</u> award does <u>not</u> require any approvals

Recognize WHO WHAT DETAILS	Search for AV Employee you want to recognize & click Next
Who do you want to recognize? Search	Click this link to view Bravo! Award Criteria definition before writing the Message to recipient
Bravo! Recognition Program Almost done! Just need a few details Bravol Award Criteria Definitions Message to recipient Add comment	Explain what the recognition is for & the main AV Value it represents
What is the specific reason for this recognition? Add comment 0 characters (minimum 10 characters) Values Customer Commitment Innovate and Simplify Ownership and Results	Select Award Level as outlined by the Bravo! Award Criteria definition
Trust and Teamwork This recognition program awards O Dollars High Five S0 Dollars Applause Award 100 Dollars Cheers Award S00 Dollars Encore Award Excrement BACK RECOGNIZE	Select if you want everyone to see on AV Feed or for this to be Private. Click Recognize to <u>nominate</u> employee.



Employee Website Overview

Technical Support

Chat Feature: For any question about orders, returns, etc. and/or technical issues, click on **"Chat" button** in the lower left corner of the landing page. It will start a chat with one of the Vendor's representatives where you can detail what your question is.

If no one is available on (between 12 am and 6 am MT), the employee will be notified and a ticket will be issued. Vendor representatives will contact the employee as soon as possible..

